

“ PROCESS SYSTEMS’ expertise and personnel commitment ensure the supply of quality products and service. ”

Sustaining and developing the company’s activities is :

Maintaining our position in existing markets through the excellence of our performance and our clients’ satisfaction

Exploring, prospecting and developing emerging new markets from a technical and/or geographical view point

Our commitment is simple and sets shared values by all our collaborators:

UNDERSTANDING & RESPECTING our clients’ requests

CAPITALISING our know-how

PROMOTING the quality of our products and services

ENSURING our clients’ satisfaction

Nicolas TUBEUF | Director General



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I therefore undertake, without reservation, to use continuous improvement as a vector of development and to provide human, technical and organisational resources adapted to the fixed objectives.



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QUALITY MANAGEMENT MANUAL



PERTINENT OBJECTIVES

Take into account

the risks and opportunities that may impact our business operations and the products compliance

Assessing and ensuring

that our expertise is in line with the company's products and services.

Training staff

in order to progress and undertake proposed challenges while ensuring personal fulfilment.

Ensuring the Company's position

in its markets and geographical areas using commercial and technological monitoring.

Validating the performances

of our installations as well as those of our suppliers.

Consolidating our offers taking into account feedback as well as legal and financial conditions validation.

SCOPE

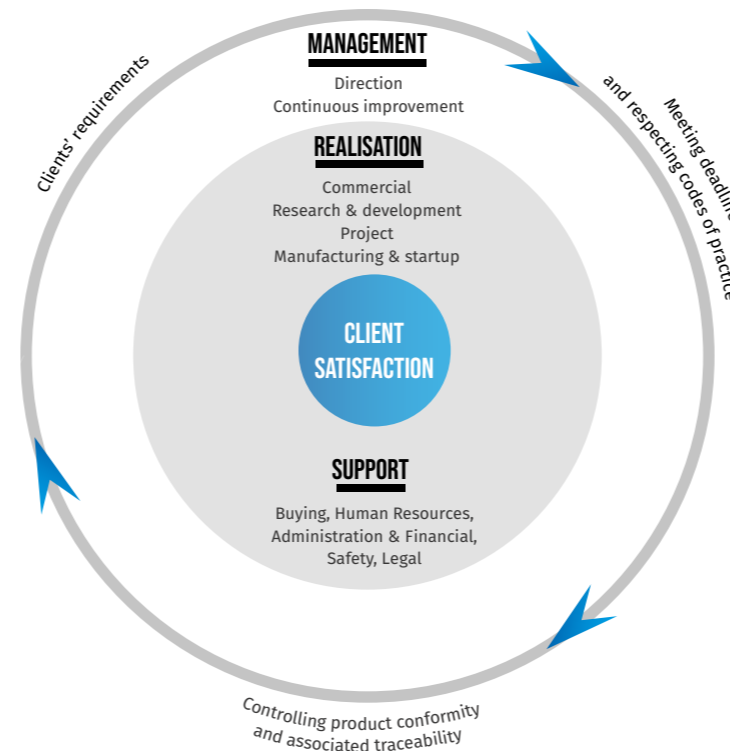
Process definition, design, manufacturing, startup and after-sales assistance of oil, gas and thermal equipment.



ISO 9001 : 2015 standard
applicable in its entirety

PRINCIPLES OF MANAGEMENT

- Client orientation
- Leadership
- Involvement of staff
- Process approach
- Improvement
- Evidence-based decision-making
- Management of relations with interested parties



Promoting staff's implication & well-being

Developing professionalism

Using experience as vector of continuous improvement

Sustaining training & skill development

Maintaining mutually beneficial partnerships with our suppliers

Empowering all actors

Searching for excellence through outstanding achievements

Recording and following-up non-conformities

Measuring & analysing performances

Providing improvement programmes

Assessing suppliers

Regarding customers' complaints as opportunity for improvement

CAPITALISING OUR KNOW-HOW

PROMOTING THE QUALITY OF OUR PRODUCTS AND SERVICES

“ Client SATISFACTION *guarantee* ”

UNDERSTANDING & RESPECTING OUR CLIENTS' REQUESTS

Assisting our clients define their needs

Proposing proactively in our area of expertise

Offering effective & economically viable solutions

Application of codes and regulations

Guaranteeing a reactive and adapted after-sales service

